



020 7358 1188

[warren@warrenkerr.co.uk](mailto:warren@warrenkerr.co.uk)

[www.warrenkerr.co.uk](http://www.warrenkerr.co.uk)



# Revised Covid-19 Policy

Moving forwards under new Government Guidelines - 10th May 2020

---

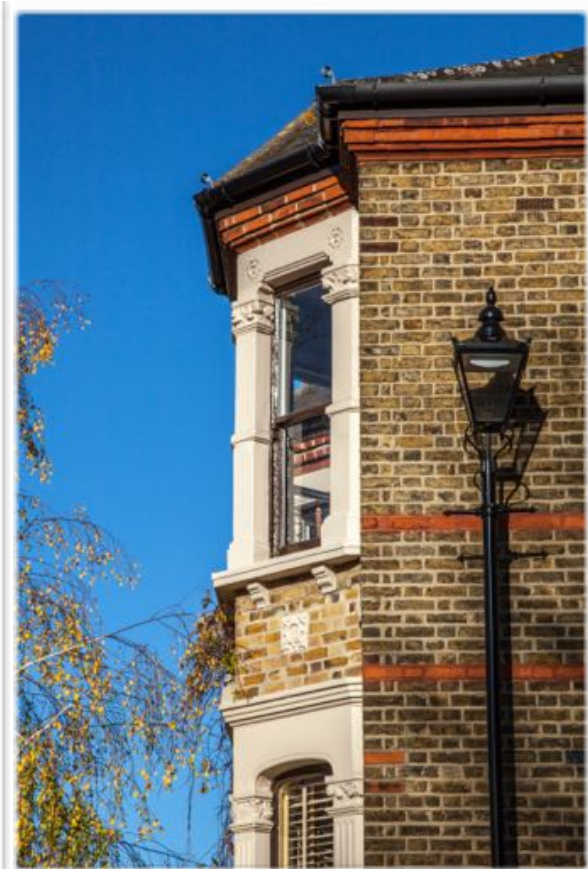


Following the Prime Minister's speech this evening outlining the next stage of lockdown, I would like to revise my policy of dealing with Covid-19 within the context of the day to day running of my Estate Agency business:

## Valuations

My thinking here is that under most circumstances I can now conduct valuations in person under the following conditions:

- ✦ I will attend wearing gloves and a mask
- ✦ Social distancing must be observed at all times
- ✦ The client can wait in the garden (or street/ communal grounds) while I assess the property



✦ If I am visiting a family, where possible children/dogs should be taken out by the other parent/carer

✦ On completion of the assessment, I will discuss the valuation outside with the client at a safe distance. If the weather or other conditions prevent this, then we can follow up via a Zoom or Whatsapp meeting.

✦ Vulnerable or Shielding people should not come into contact with anyone outside of their household, and so under these circumstances I feel an appointment in person is still inappropriate. I am happy to conduct a valuation for people under these conditions via Facebook/Whatsapp video.

## Viewings

I feel I am now in a position to offer accompanied viewings, under strict controls:

- ✦ I will attend wearing a mask and gloves
- ✦ Applicants must also wear a mask and gloves, to be provided by themselves.
- ✦ Applicants must meet me at the property.
- ✦ If viewing more than one property the applicants must make their own travel arrangements or book separate times/dates for each viewing
- ✦ Applicants must not bring Children or Dogs with them
- ✦ A maximum of two adults, plus myself, per viewing
- ✦ Applicants must not open cupboards, drawers etc
- ✦ Where a property is occupied, the sellers or tenants must not be present, and they must take Children and Dogs out of the property
- ✦ Social distancing must be observed at all times
- ✦ Viewings by video/social media can also be provided

